# Memorial Day Weekend Getaway FAQ's

## I see two different fees to attend. Can you explain?

When you sign up, the first step is to choose your lodging accommodations. The price is for the entire weekend. The next step is to add the "all inclusive" fee covering meals and activities. for each person staying in your room .

## Is this a "Family Camp"?

Not exactly. Our labor day weekend Family Camp has a full schedule of camp activity programming by age group and the food provided is camp comfort food. This weekend is hosted by our Events team and offers some daily activities to enjoy as a family group, enhanced guest services, and food prepared and presented by our professional catering team.

#### Do we have to follow a schedule?

There will be scheduled Meal times, and some optional organized activities . You can join in with any of these activities or none at all. enjoy the weekend in your own way. You are welcome to leave the property to enjoy activities in the santa cruz area as well. You will have a gate code that works 24 hours

#### Do we need to reserve a table for meals?

No. You'll be assigned to one of Our Beautiful 8-foot wooden tables for the weekend, along with another family. Let us know if there is a family you want to be seated with. our outdoor picnic tables are also available. as open seating for any meal.

#### How will meals be served?

All meals will be served buffet style in our Lodge.

#### Can you manage dietary restrictions?

Yes. We'll ask you for your dietary restrictions ahead of time and will be ready to accommodate you. If you have a very complicated restriction that we can't accommodate, we'll let you know and discuss your options.

#### Is there car charger availability?

We have one car charger outlet onsite. Please let us know if you need to charge your vehicle and we will coordinate a time. .

## Is there a kid's program?

We do not have a supervised kid's program like we do over our labor day weekend family camp, but we have a ton of things that kids will enjoy. There will be a campfire on Friday night, an outdoor movie on Saturday night, and family friendly trivia on Sunday night. The pool is open daily and your family can explore Kennolyn together.

### Is there a bar? Can we bring alcohol?

We will offer beer and wine during Happy Hour each day and a wine tasting event.

#### Can we make cabin requests?

Yes. If you have been here before and know a cabin you'd like to stay in, you can make that request. Or, if you know you want to be close to another family, you can make that request also. we will coordinate lodging assignments after the registration process, once we gather all your group information.

#### What time is check out?

We ask you to move out of your cabins by 2pm on Monday but you are welcome to stay on site until 4pm. The pool will be open until 3pm.

#### Is parking available?

Yes, free parking is available to registered guests.

#### Is my reservation refundable?

All payments are non-refundable so please consider very carefully before registering.

## Will there be a lifeguard when the pool is open?

Yes. A lifeguard will be on duty whenever the pool is open.

#### Is there AC and heating in any of the cabins/rooms?

Each cabin has a heating source. There is no AC, as our climate is mild, but you are welcome to bring a personal fan.

#### What activities are available?

Guests will have access to all our recreational activities, which includes tennis, pickleball, volleyball, basketball, corn hole, ping pong, shuffleboard, hiking trails, the pool and more!

## Do I need to pack a pool towel?

No, we will provide towels for the pool.

# What if I forget to pack something?

We have a small store on site with snacks, drinks, and toiletry items for you to purchase if needed.

## What is provided in the cabins?

Each cabin will have linens, towels, shampoo, conditioner and hand soap.

## Can you accommodate pets?

Sorry, no.

## Can we stay just one or two nights?

Our package is for up to 3 nights. You are welcome to arrive late or depart early but please note there is no adjustment for partial stays.